Responses to your AI questionnaire

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This sample shows what a client receives after the supplier reviews and releases an answer. Both companies, the practices described, and the supporting record are fictional.

How do you review AI-generated content before sharing it with customers?

Our customer service team uses an AI writing tool to draft replies about orders and returns. Before sending a reply, the assigned staff member checks it against the order record and our returns policy, corrects any errors, and sends it manually. This answer covers order and return replies. The tool does not send those replies automatically.

Supporting evidence: Customer service reply review procedure, CS-04, version 1.2 (fictional internal record).

Reviewed and released by: Operations manager (fictional), November 5, 2026.

Scope: One answer from the AI section of a questionnaire. This sample is for illustration only and provides no independent assurance.

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